

Reporting a communications company QiTel Communications LLC
3100 Independence Parkway Suite 311-415 Plano Texas 75075
This company contacted my daughter Bianca Davis age 17 and told her that she had won a cell phone\pager. She accepted the phone but did not know she was accepting voice mail, this was added to my home phone number at the cost of 54.90. 34.95 sign up fee and 19.95 monthly fee, neither of which I authorized. I called the company at their customer service number which is 8003614516 and spoke to an employee named Kelly Hill a customer service manager, this is how she identified herself to me. I requested that this be removed from my bill because they had not spoken to me to authorize it. Ms. Hill told me that she would not remove it and that my daughter authorized it, even after I explained that my daughter could not because she is underage, she then told me that my daughter committed telephone fraud and that they would not remove this from my bill and I would be continued to be billed. Ms Hill then hung up the phone. I called back but the moment I introduced myself she hung up the phone.
There are several complaints regarding this company, there has been complaints filed against them with the better business bureau in dallas texas and also on the website www.badbusinessbureau.com. This company contacted my daughter on 2/06/03